Steps to Get Your Alum eCard and Apply for Services



Click here if you forgot your HKUST Alumni login

Step 1: Download the HKUST Alumni App



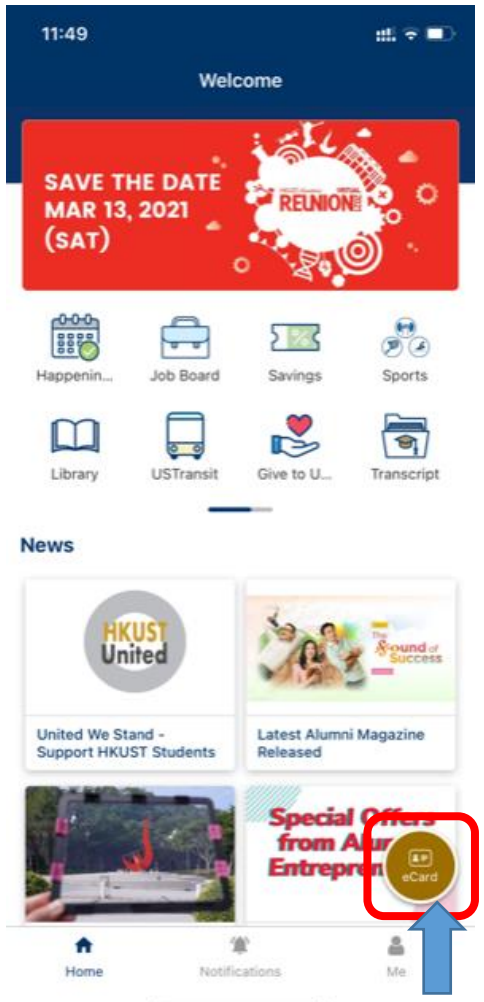
Name of the App:

HKUST Alumni

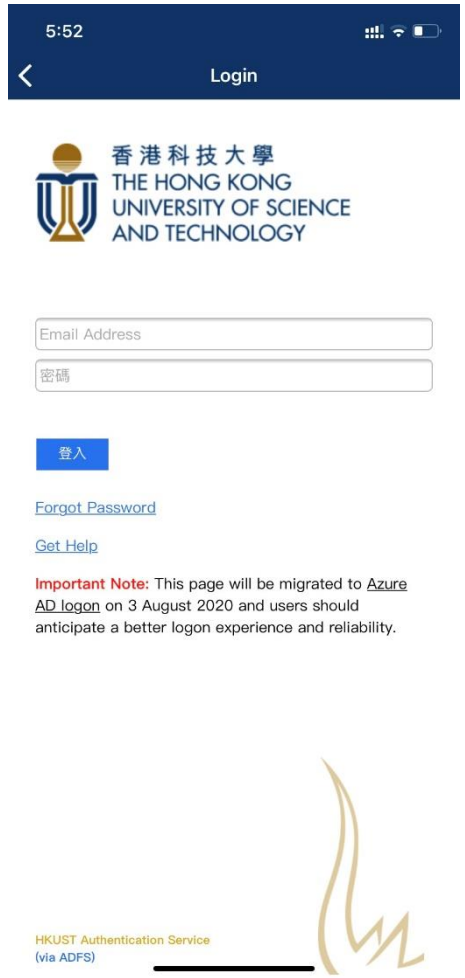
Available on iOS 10.0 or above &
Android 6.0 or above

Android users can also download the APK here. For users of Android 8.0 or latest versions, please be reminded to enable the unknown app source function under the security page before downloading.

Step 2: Login with your alumni account (@connect/alumni email)



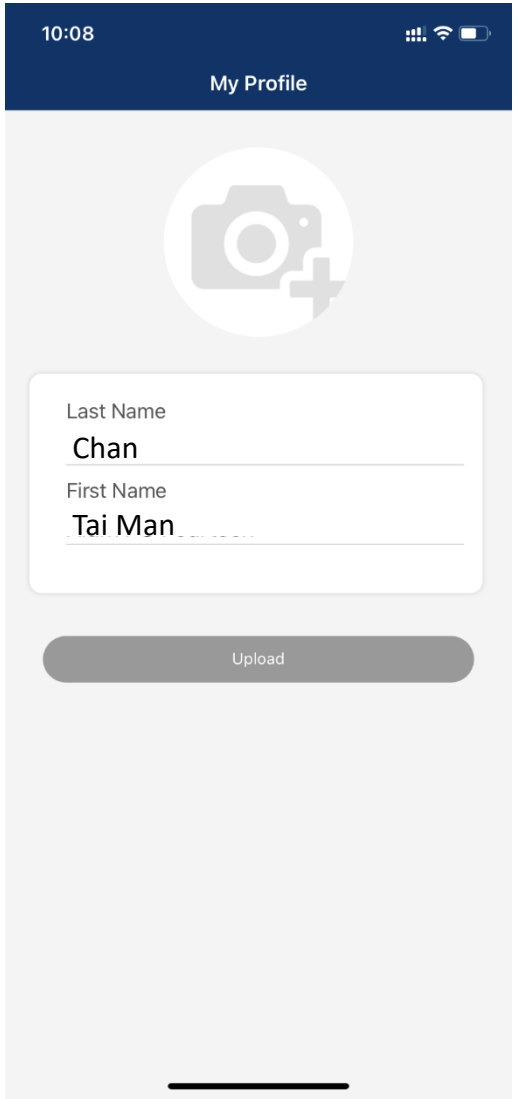
Go to “eCard”



- Please be reminded to have your alumni email address and password ready.
- Then login with your alumni email address here.

Step 3: Upload Your Passport Photo

- The passport photo must show your full frontal face with clear facial features against a plain background.
- **Note: The photo should not be too bright as the software may not be able to detect your sense organs. Please try to upload another dimmer picture if the uploading is failed.**
- **Once confirmed, the photo cannot be changed or altered*



Your Alum eCard is Ready

Your Alum eCard is now ready in your wallet!

Simply scroll to view other eCards, if applicable



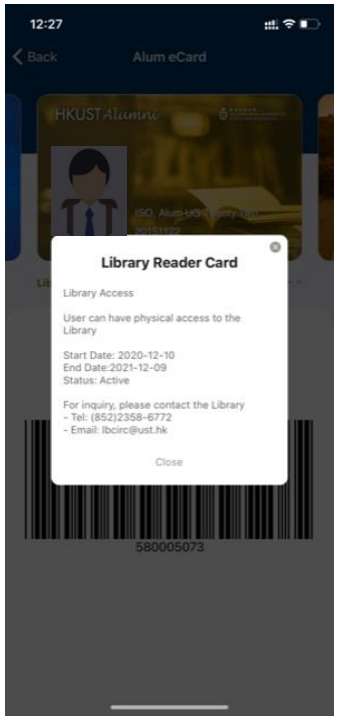
eCard

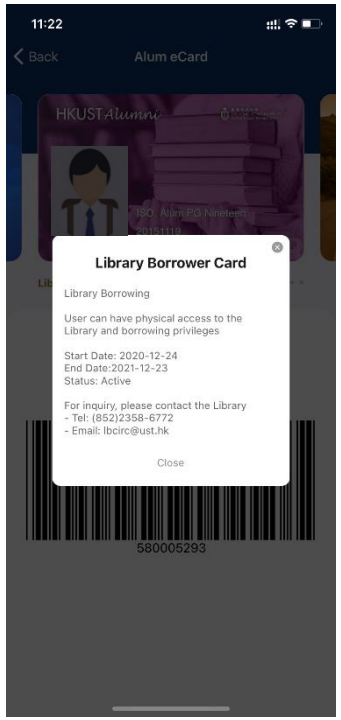
Scan this barcode to enter the library

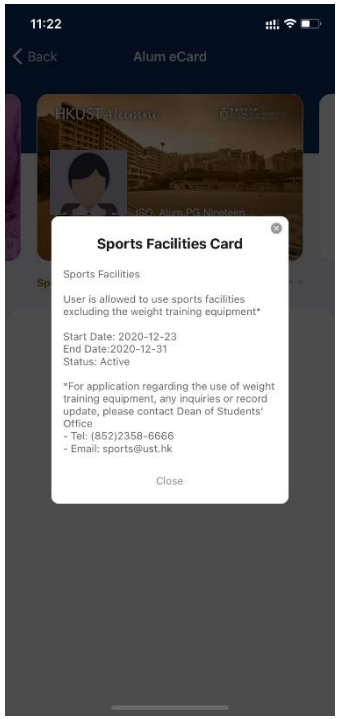
Please note

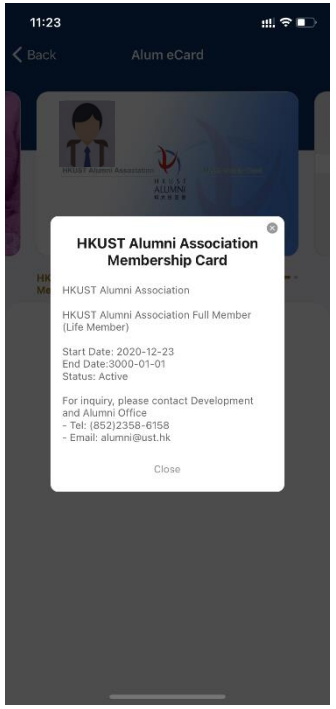
- You must show the eCard(s) on your app to access the service(s). No screen caps will be accepted. The details of each service or membership will be displayed after clicking each eCard as follows.
- The photo can be enlarged after clicking. You may be requested to enlarge the photo and show it on the App to staff of University for identity verification.

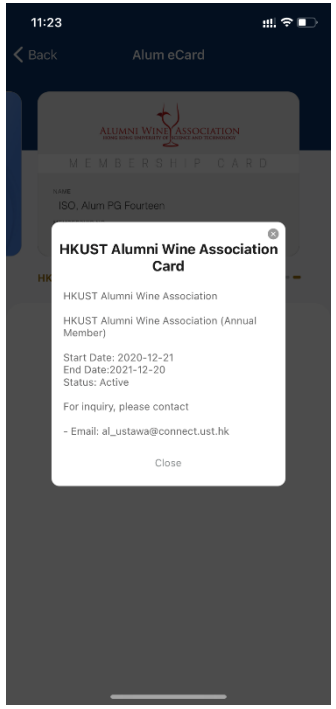
Click the click to review subscription details











How to Apply for Services via the App

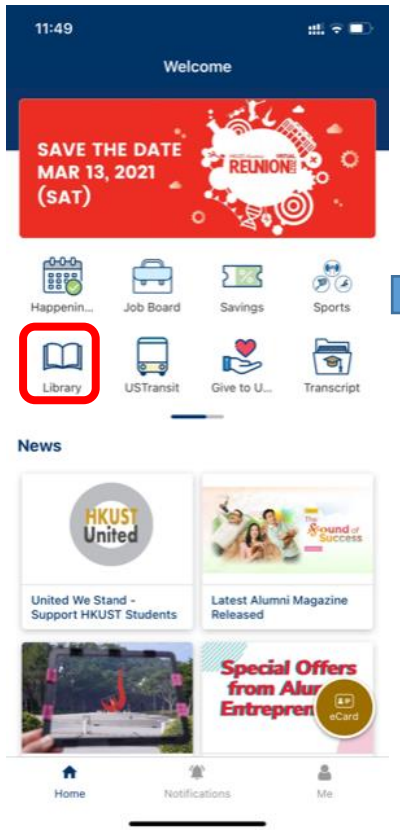
Apply for library and sports facilities cards and HKUST Alumni Association Membership

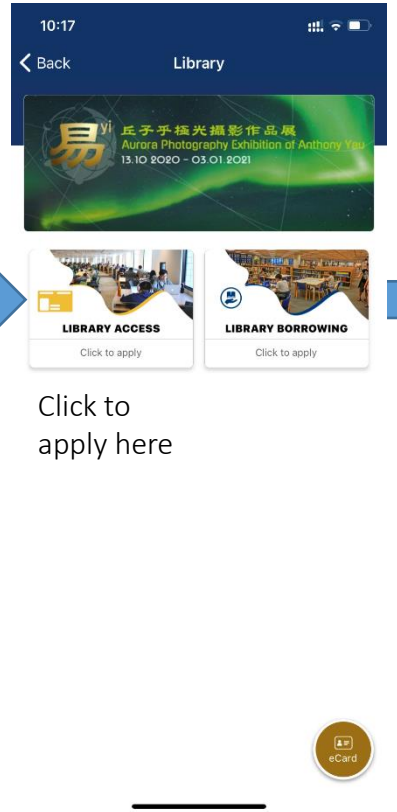
You can apply for or renew the services you are eligible for on this page

Fees as shown below:
Library Reader Card - HK$50 per year
Library Borrower Card – HK$100 per year Full Members of the HKUST Alumni Association will have the fees waived for the first year.
Sports Facilities Card – Free (renewable every year)
HKUST Alumni Association Full Member (Life Member) – lifelong membership fee of HK$2,000 It will take around 15 working days to process your application

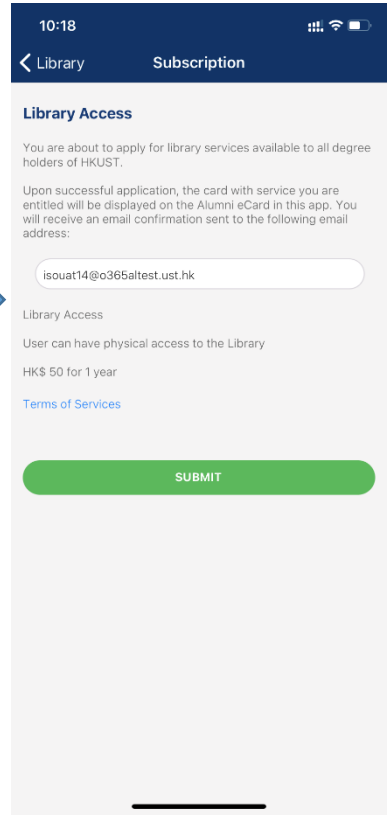
Steps of Application for Services – Apply for Reader Card

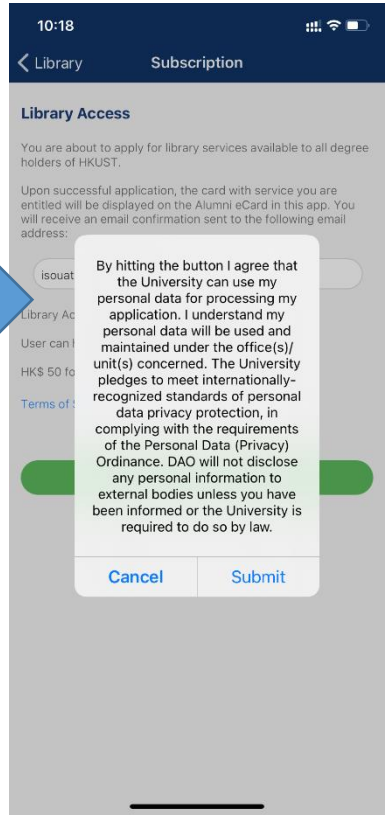
Click “Library” on home page





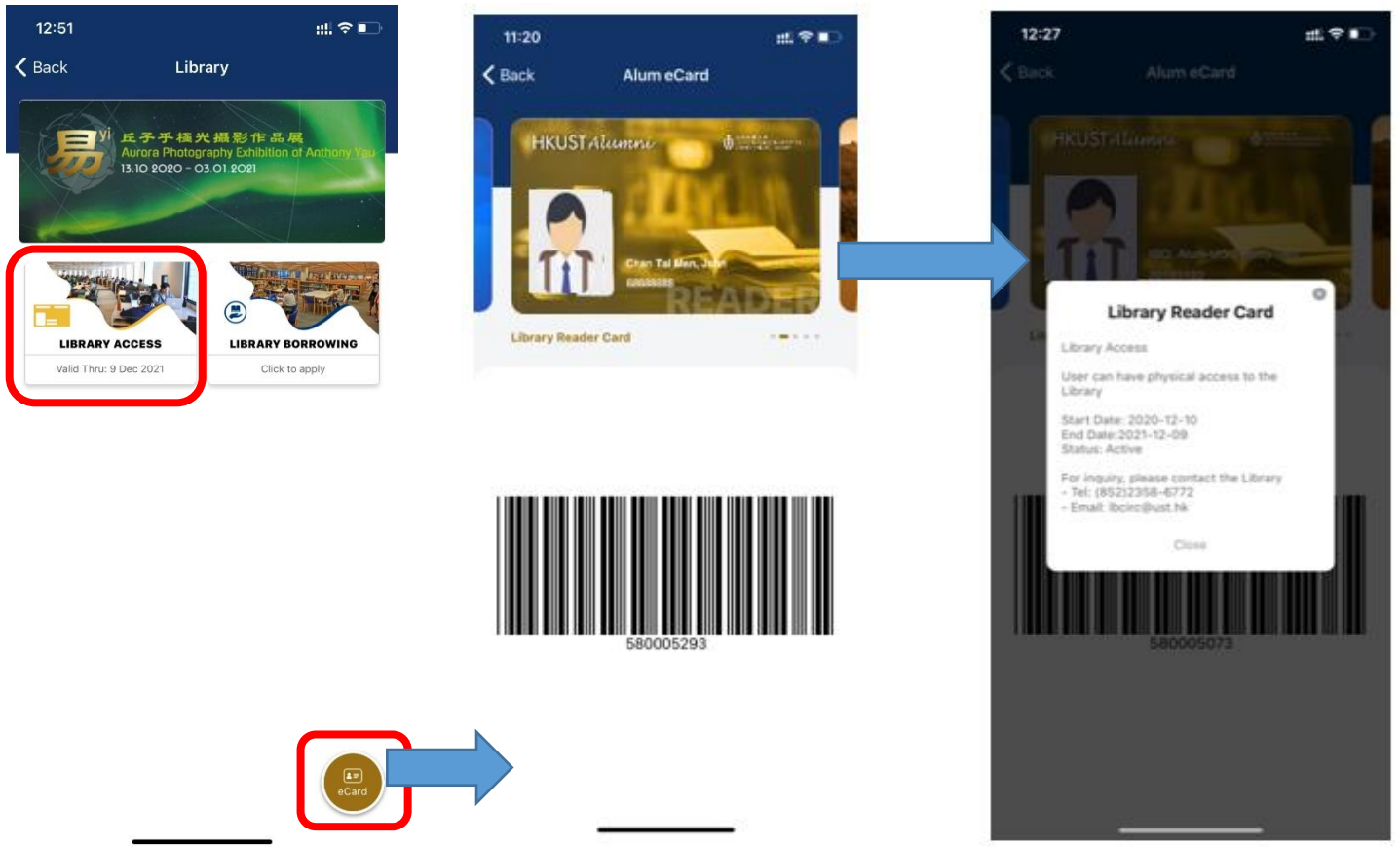
Click to apply here





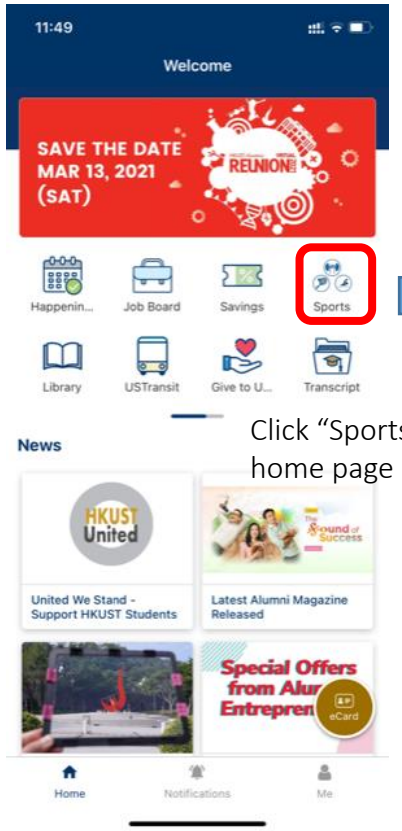
Proceed to Payment Gateway

Cont’d…Application for Services – Apply for Reader Card

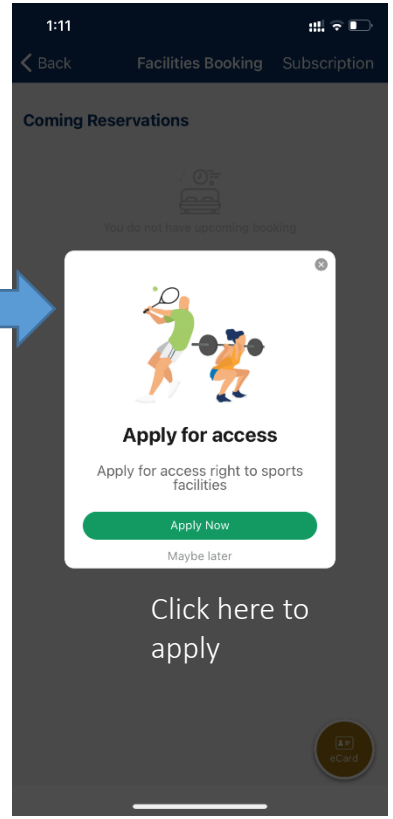


The Reader Card is now displayed on the app !

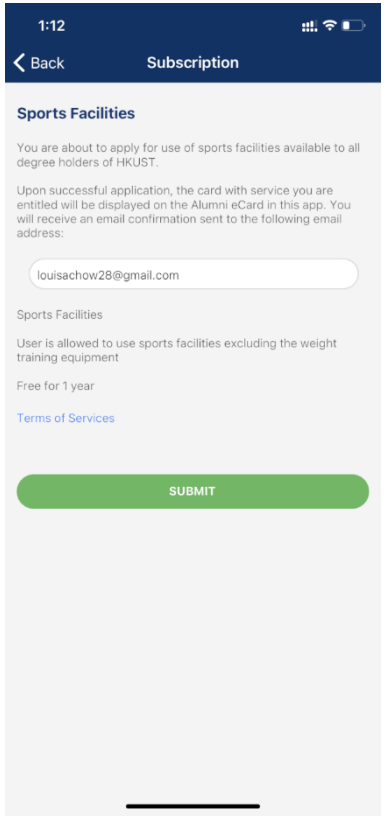
Sample Steps of Application for Services – Apply for Access Right to Sports Facilities

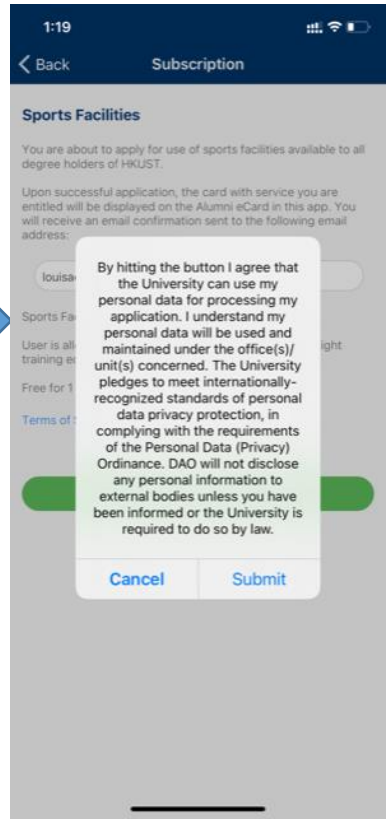


Click “Sports” on home page

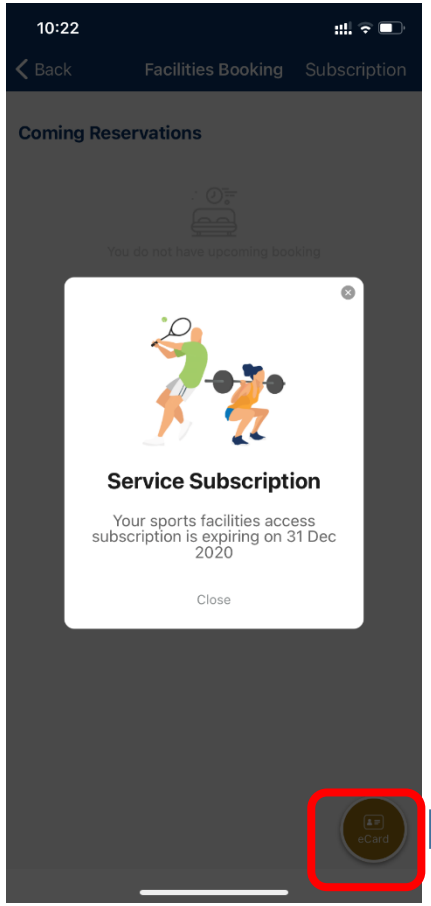


Click here to apply

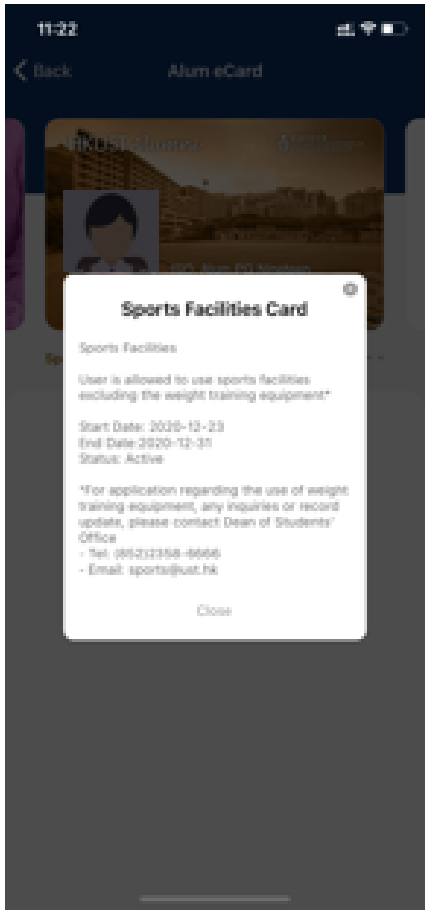




Cont'd…Application for Services – Apply for Access Right to Sports Facilities



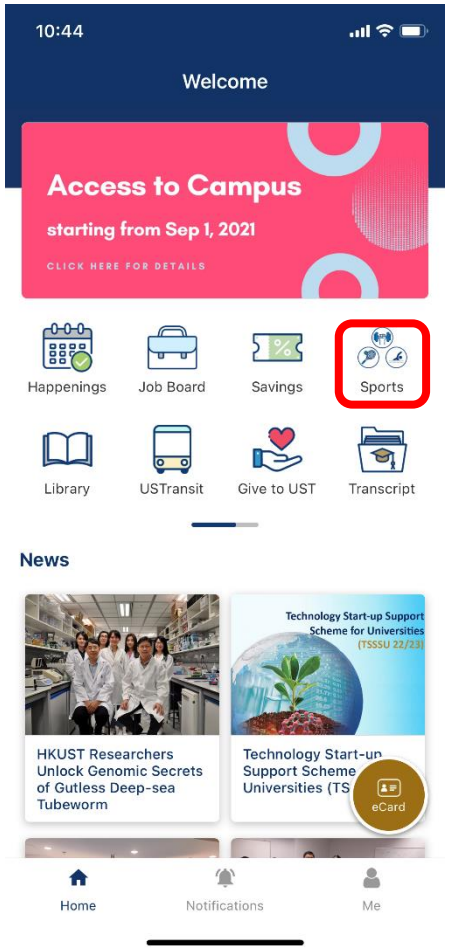




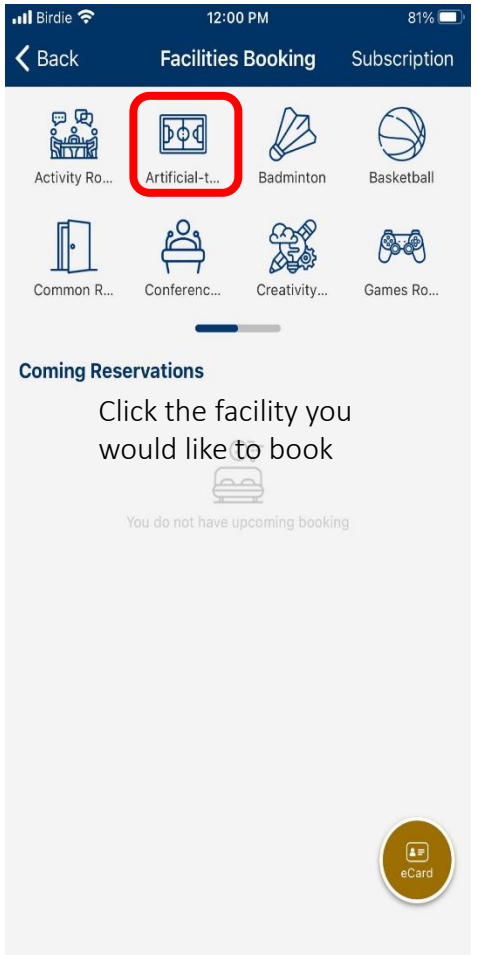
The Sports Facilities Card is now displayed on the app !

How to Book Sports Facilities via Facilities Booking System (FBS)

Steps for Booking Sports Facilities via Facilities Booking System (FBS)

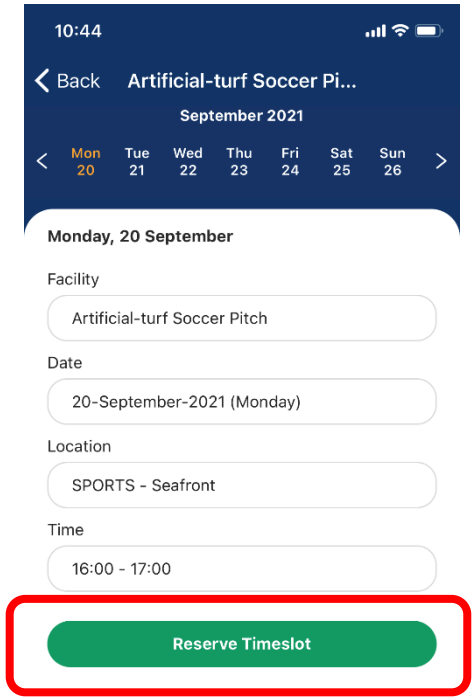


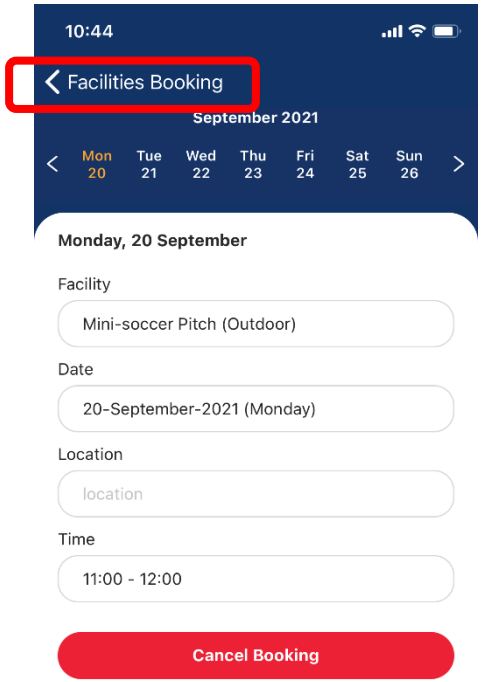
Click “Sports” on home page



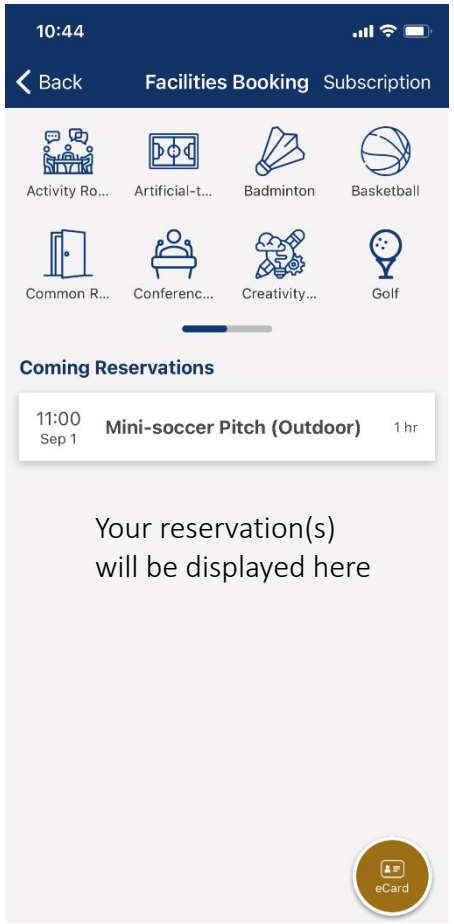


Steps for Booking Sports Facilities via Facilities Booking System (FBS)





Back to the “Facilities Booking” page

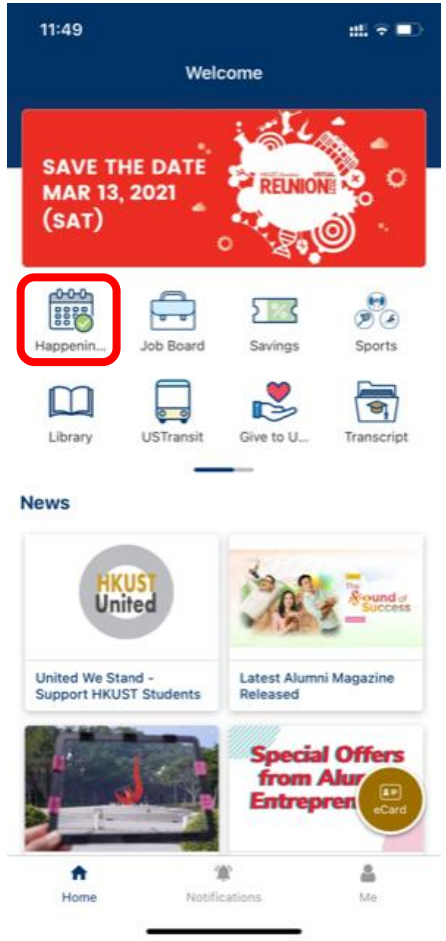


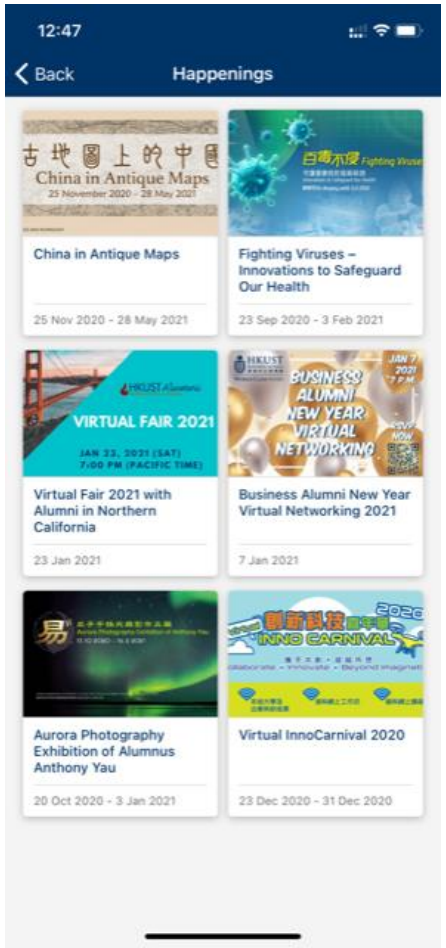
Your reservation(s) will be displayed here

Other Features of the App

Happenings

Keep you abreast of any happenings in your neighborhood





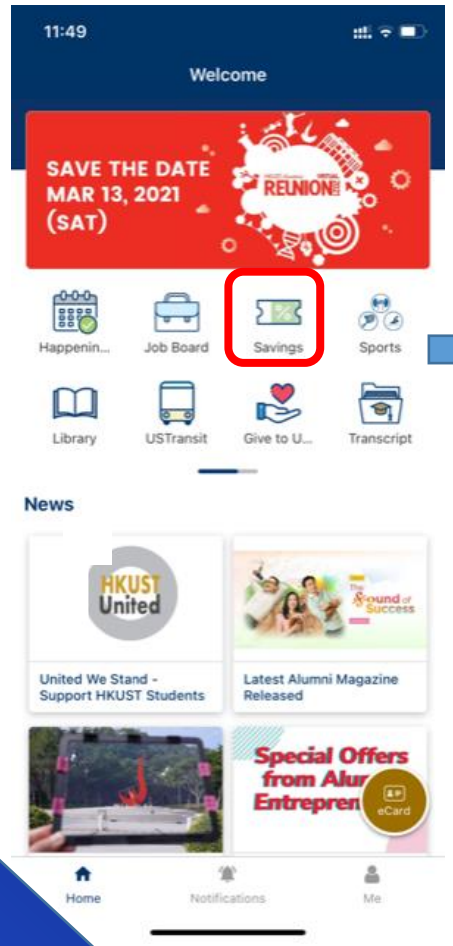


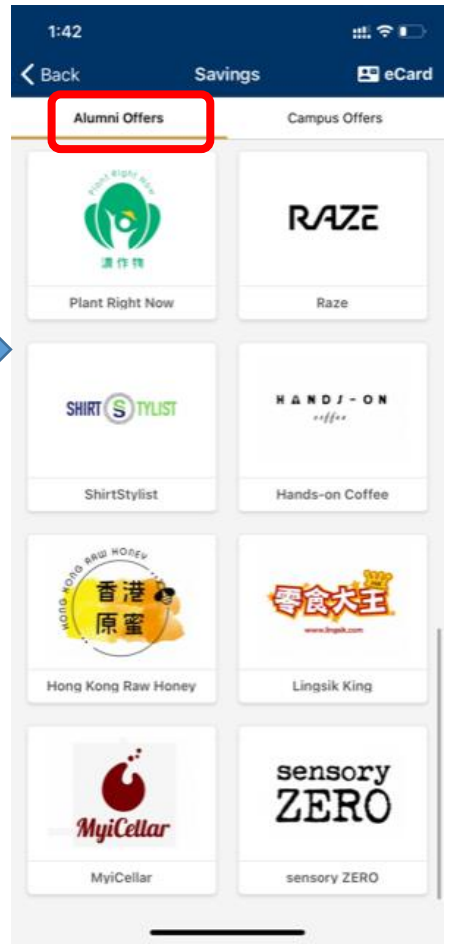
Savings

Present the Alum eCard on your app to enjoy fabulous offers

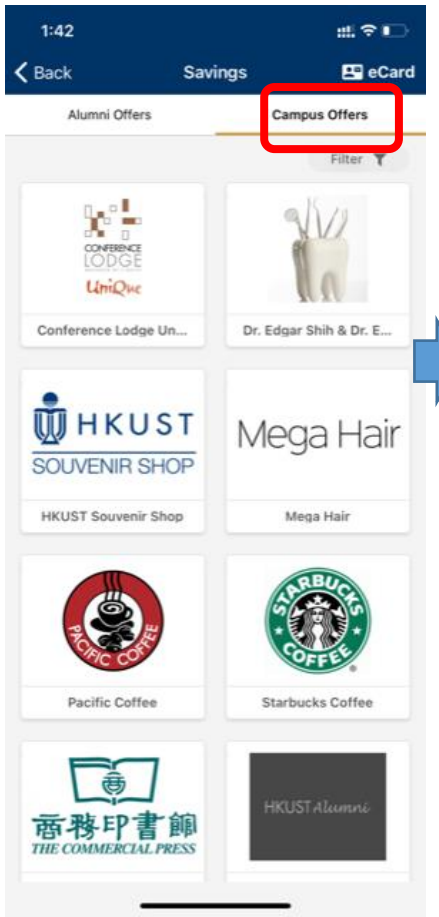
Offers from Alumni Entrepreneurs

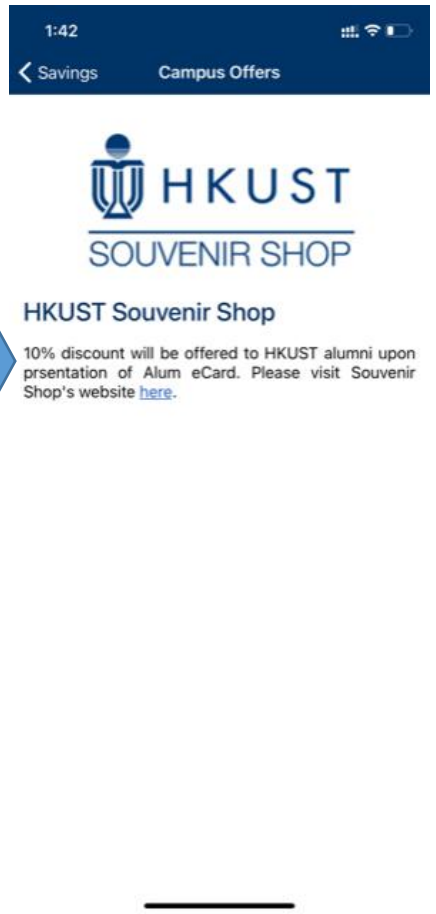
Offers On-Campus





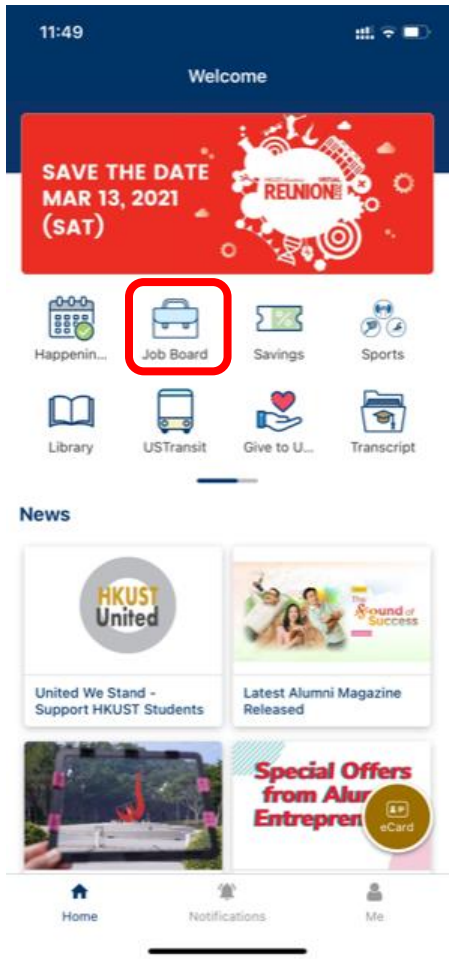


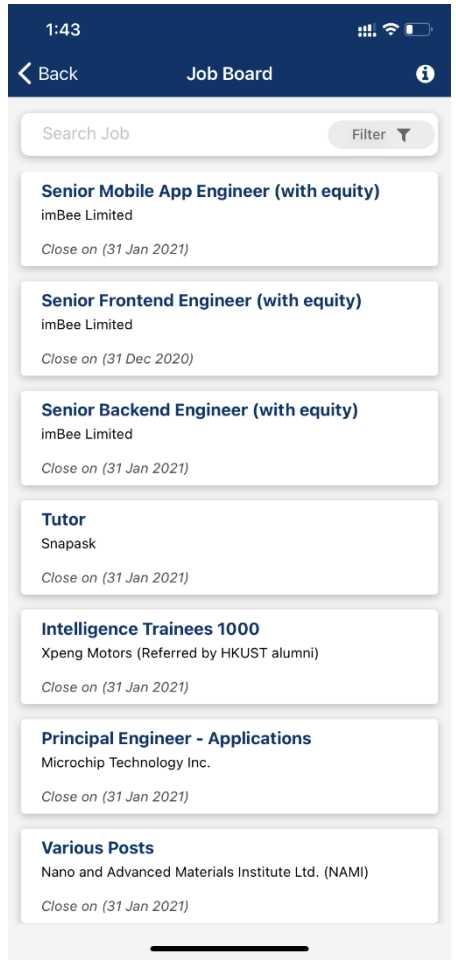




Job Board

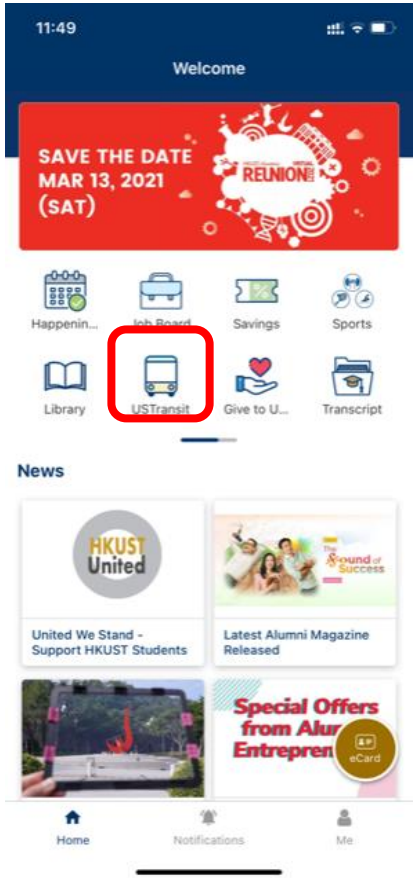
Job opportunities in a range of industries aimed at HKUST alumni

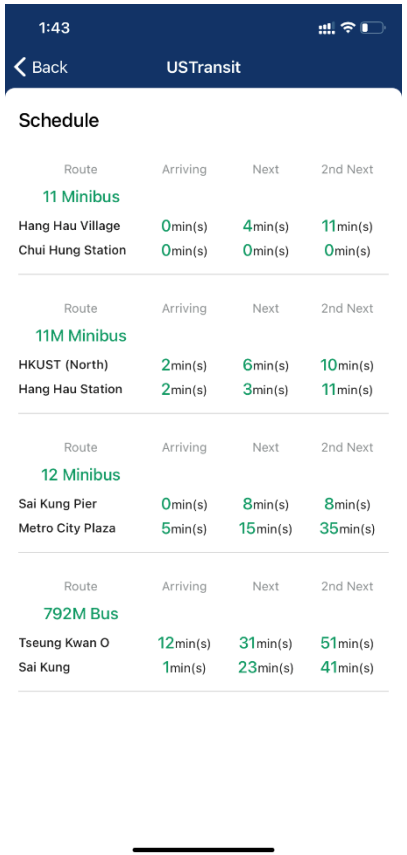




USTransit

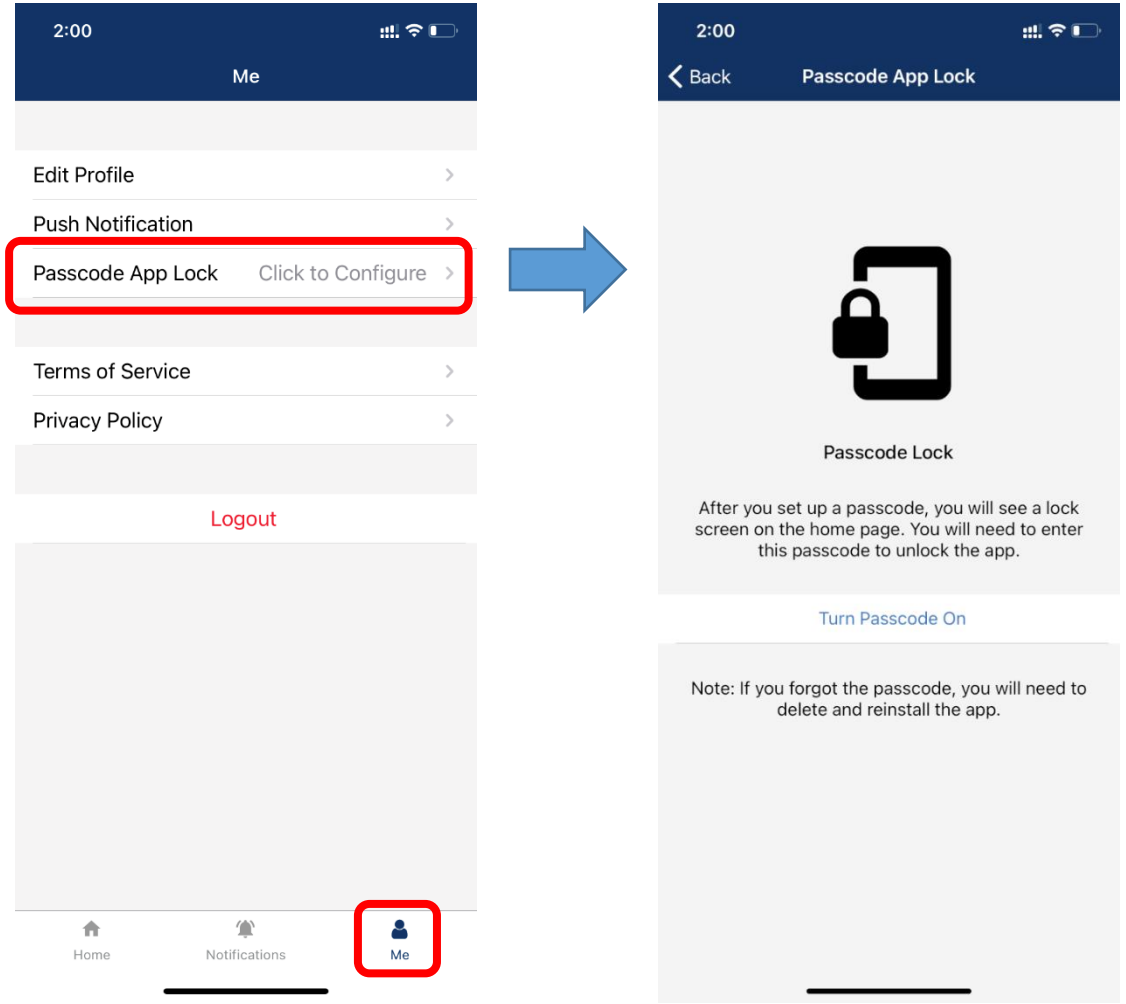
Schedule your visit to HKUST by public transport



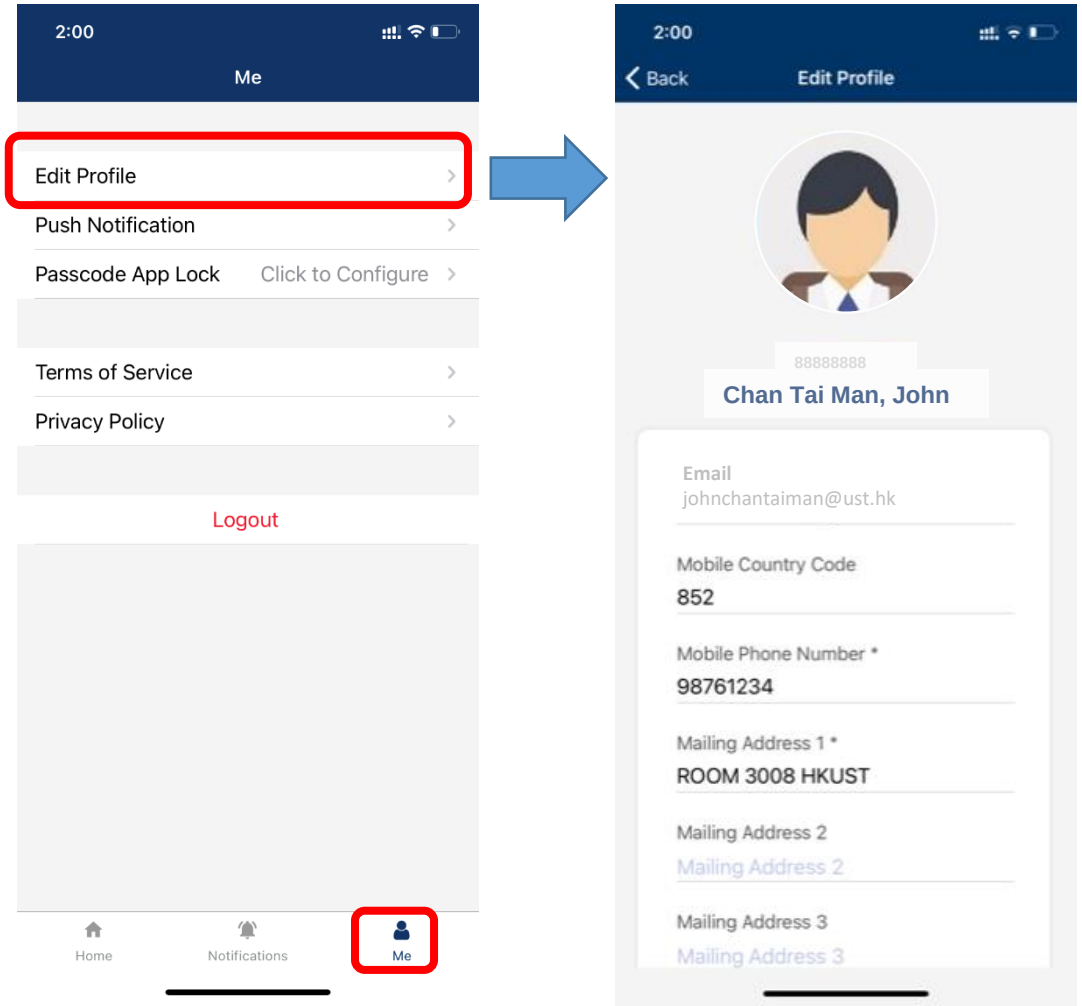


USTransit is developed by alumni namely Gash TSUI Cheuk-Leong (BEng in Computer Science, 2019), Simon TSANG Pak-Kin (BEng in Computer Engineering, 2018) and Jason YUEN Lok-Haang (BBA in Marketing and Operations Management, 2018)

Me – Set Passcode App Lock

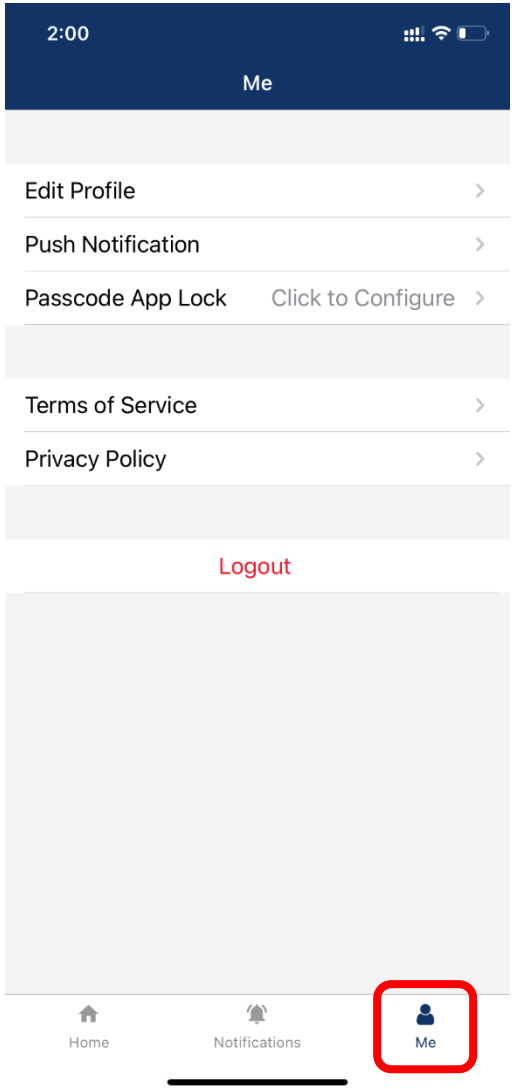


Me - Update your contact details



You can easily update your contact details here

Me - Logout


2:00
Me
Edit Profile
Push Notification
Passcode App Lock
Click to Configure
Terms of Service
Privacy Policy
Logout
Home
Notifications
Me